

# Social Monitoring Report

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**PUBLIC**

Fourth Semiannual Report  
December 2025

## Armenia: Yerevan Urban Development Investment Project

Prepared by the Yerevan Project Implementation Unit, Yerevan Municipality for the Republic of Armenia and the Asian Development Bank (ADB).

## CURRENCY EQUIVALENTS

(as of 30 December 2025)

Currency Unit	–	dram (AMD)
\$1.00	=	AMD381.40
€1.00	=	AMD449.00

## ABBREVIATIONS

ADB	–	Asian Development Bank
AH	–	Affected Household
AP	–	Affected Person
EDD	–	Eminent Domain Decree
EMA	–	External Monitoring Agency
ENA	–	Electrical Network of Armenia
GoA	–	Government of Armenia
LAR	–	Land Acquisition and Resettlement
LARF	–	Land Acquisition and Resettlement Framework
LARP	–	Land Acquisition and Resettlement Plan
MTAI	–	Ministry of Territorial Administration and Infrastructures
PIU	–	Project Implementation Unit
SDDR	–	Social Due Diligence Report
YUDIP	–	Yerevan Urban Development Investment Program
YM	–	Yerevan Municipality

## NOTE

In this report, "\$" refers to United States dollars.

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# 1 INTRODUCTION

## 1.1 Objective of the report

1. This Social Monitoring Report is prepared for the Yerevan Urban Development Investment Project (YUDIP) of Yerevan Municipality (YM) of the Republic of Armenia (RA) and covers the period from July to December 2025. The objective of the report is to provide an overview of the progress made in implementation of land acquisition and resettlement plan (LARP) and provides information on social safeguards activities related to LARP implementation as well as Social Due Diligence Report (SDDR) under YUDIP. It describes the project's performance in notifying project affected persons (PAPs) of the decrees issued by the Government of Armenia on Eminent Domain and approvals on the Land Acquisition and Resettlement Framework (LARF) and LARP, as well as the LARP implementation progress and grievances received and redressed.

## 1.2 Background Information

2. The Government of Armenia (GoA) has requested a loan from the Asian Development Bank (ADB) to finance the YUDIP. YUDIP sees the development of transport systems as a necessary platform for economic and social development and therefore, one of the vital agents for poverty reduction. This is in line with ADB's Strategy 2020, the country operations business plan, and GoA priorities. The improved main road network and public transport in Yerevan will enable regional development which would decrease regional differences in poverty incidents. It would improve access to social services, mobility of people and goods and increase general economic dynamics for both Yerevan and the project adjacent communities. YUDIP will be focused on construction of Isakov-Arshakunyats Road Link.

3. ADB approved YUDIP with a total loan amount of €60.09 million (\$65.17 million equivalent) from ADB's ordinary capital resources on 3 November 2023. The loan and project agreements were signed on 27 November 2023. The loan became effective on 22 May 2024. The total project cost is estimated at \$85.67 million including the GoA's counterpart fund. The Ministry of Territorial Administration and Infrastructure (MTAI) is the project's executing agency (EA) and Yerevan Municipality (YM) is the implementing agency, through a dedicated project implementation unit (Yerevan Urban Development PIU). The loan closing date is 31 March 2028.

4. The detailed design of Isakov-Arshakunyats road link was done by the Detailed Engineering and Supervision Consultant (DESC) under Sustainable Urban Development Program (SUDIP) Tranche 1. The LARP and SDDR under Isakov-Arshakunyats road link were prepared by DESC under SUDIP Tranche1.

## 1.3 Project Description

5. The Project area is located in the central and south-west part of Yerevan in the administrative districts of Kentron, Malatia- Sebastia and Shengavit, approximately 3 km south-west of Yerevan City Center. The new alignment will link Isakov Avenue to Arshakunyats Avenue and will be logical continuation of Monte Melkonyan Street that

was completed in 2014. Figure 1 represents the alignment of Isakov-Arshakunyats road link under YUDIP.

6. Isakov-Arshakunyats road link comprises the construction of approximately 6,6km (including ramps) of urban dual carriageway with central reserve and footways on a new alignment (approximately 1860m main road). A reinforced concrete bridge with 28m long beams will be constructed over Hrazdan River. Isakov-Arshakunyats road link will significantly reduce travel time from Isakov to Arshakunyats and reduce congestion in the city center.

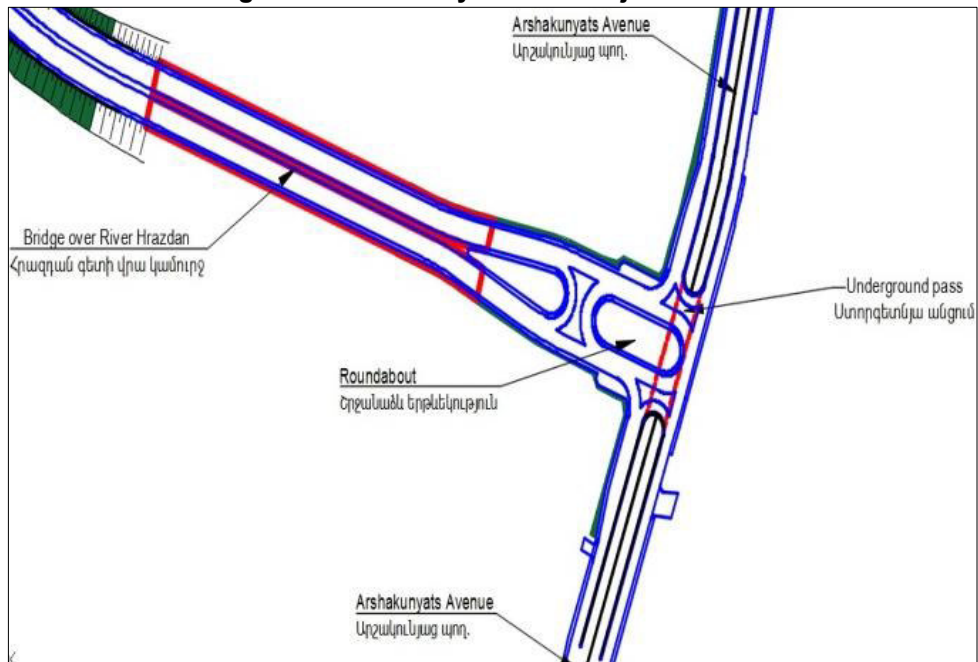
**Figure 1:Alignment of Isakov-Arshakunyats Road Link**



7. In general the Project area is divided into the following 3 main parts.

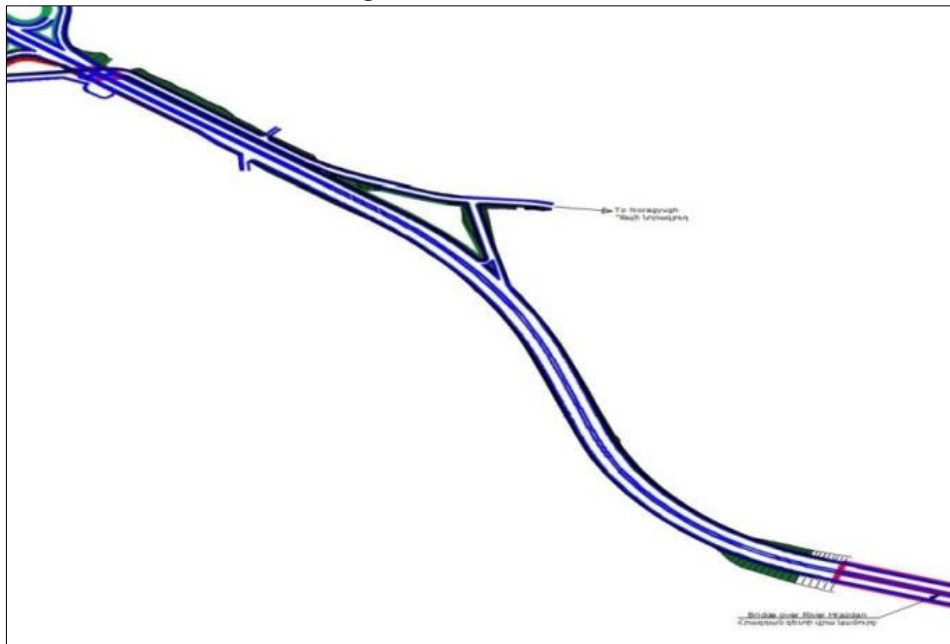
8. Arshakunyats Avenue junction – construction of the oval link at the intersection of Isakov- Arshakunyats road link and Arshakunyats Avenue, an underpass for the traffic flows along Arshakunyats Avenue and a Roundabout to link Isakov- Arshakunyats road section and Arshakunyats Avenue. This includes also construction of a bridge with length of 252m over Hrazdan River.

**Figure 2: Arshakunyats Avenue junction**



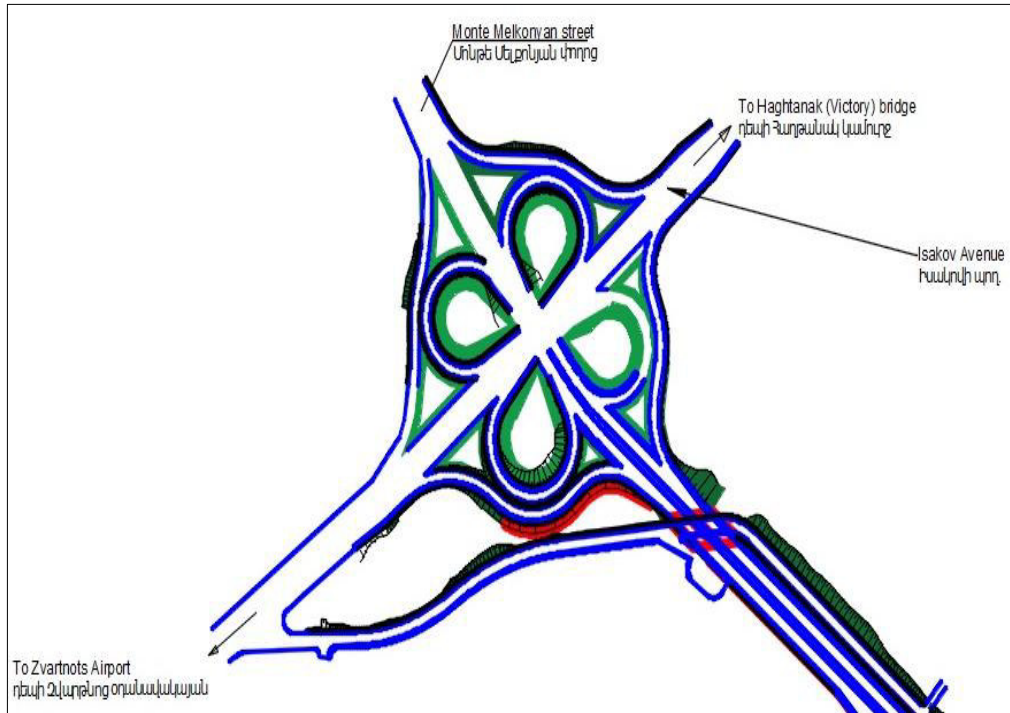
9. Main road – construction of the main road with length of 1020m to connect Arshakunyats Avenue junction with Isakov Avenue junction (Figure 3). It is envisaged that the main road will have 6 traffic lanes each with 3.30-3.75m width and 4m central reserve.

**Figure 3: Main road**



10. Isakov Avenue junction – completion of the existing Isakov Avenue junction as a full cloverleaf interchange. The Isakov-Monte Melkonian transport link is partially transformed, becoming a complete cloverleaf. Figure 4

**Figure 4: Isakov Avenue junction**



11. Screening for involuntary resettlement impacts under the Project has identified 3 sections without any LAR related impacts.

12. Sectional approach will/may be applied in the civil works contract for Isakov-Arshakunyats road link to foster commencement of civil works. The sections with no LAR related impacts, which are included in a Social Due Diligence Report (SDDR) and will be handed over to the Contractor upon signing of the Contract, which itself is conditional to approval of final implementation ready LARP by ADB. The remaining sections with LAR impact are included in the LARP for Isakov-Arshakunyats. Commencement of the construction in these sections will be conditioned by implementation of the LARP and acceptance of the LARP Implementation Compliance Report by ADB.

**Location of LAR free Sections**

13. 3 Sections with total 1.2km with no LAR related impacts have been identified in each 3 parts of the Road described in paras 7, 8, 9 above. This particular sections are:

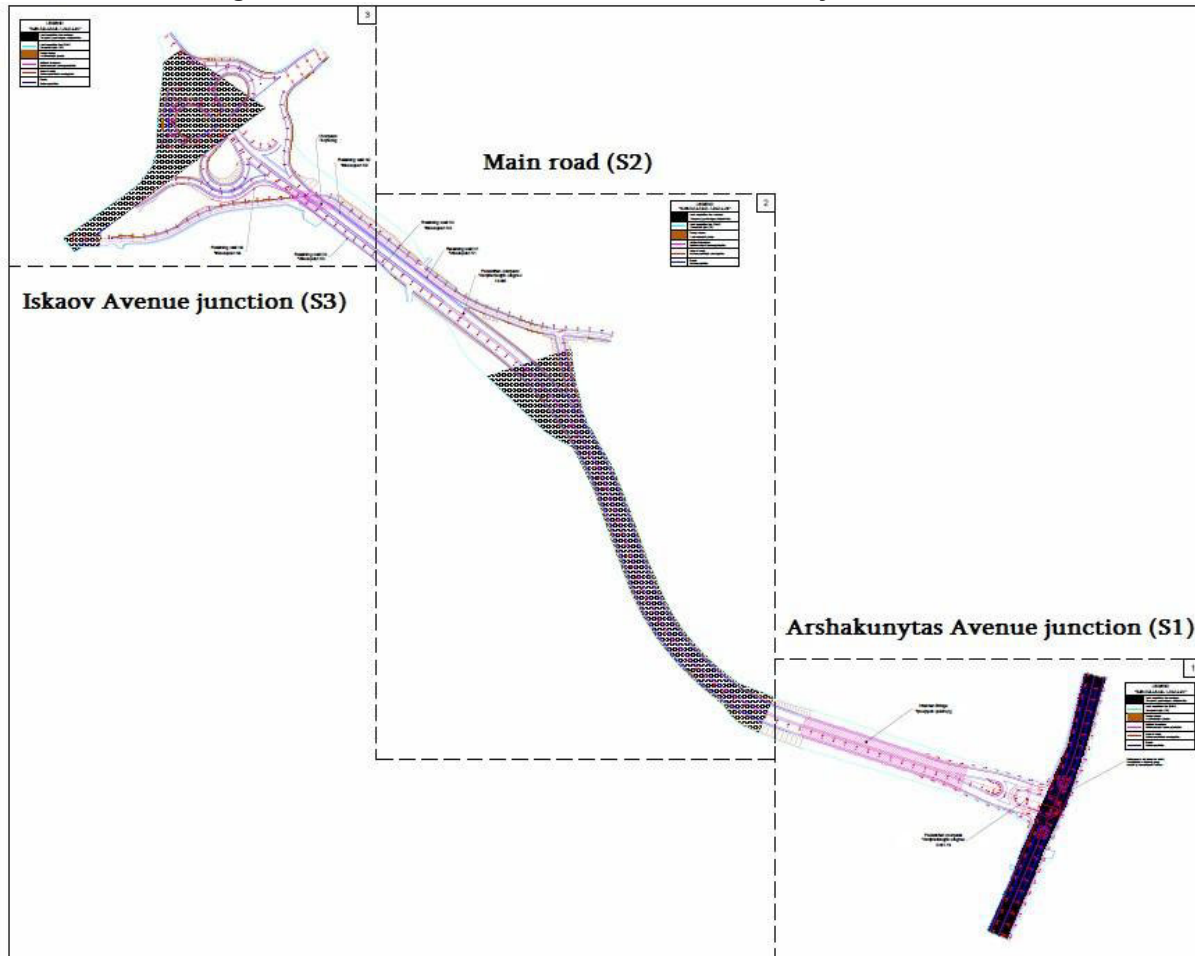
- A. Arshakunyats Avenue junction, Section1 (S1): ch0+00 to ch3+25 with length of 325m. It covers construction of an underpass on the existing Arshakunyats Avenue for the traffic flows along Arshakunyats Avenue and dual at grade lanes which will link Arshakunyats avenue with the oval roundabout.

B. Main road, Section2 (S2): ch5+20 to ch12+40 with length of 720m.

C. Isakov Avenue Junction, Section3 (S3): ch0+00 to ch1+20 with length of 120 meters, Western clover of the Isakov Junction cloverleaf.

14. The map of the Isakov-Arshakunyats road link with marked LAR free sections is presented in Figure 5.

**Figure 5: LAR Free Sections of Isakov-Arshakunyats Road Link**



## 2 Land Acquisition and Resettlement Framework

15. The Land Acquisition and Resettlement Framework (LARF) for the YUDIP was prepared by YM and submitted to ADB in April 2023. The approved final LARF for YUDIP is posted on ADB website<sup>1</sup>. The LARF was approved by ADB on 4 April, 2024. A Government Decree # 486-N on approval of the LARF by the GoA was issued on

<sup>1</sup> <https://www.adb.org/sites/default/files/project-documents/54172/54172-002-rf-en.pdf>

April 23, 2025. The LARF under YUDIP guided the preparation of the implementable LARP for YUDIP. It has been disclosed in Armenian and English on April 30, 2025 on Yerevan Municipality website.<sup>2</sup>

### **3 Land Acquisition and Resettlement Plan**

#### **3.1 LARP preparation**

16. Construction of Isakov-Arshakunyats Road entails land acquisition and resettlement. Due to its level of LAR impact, the YUDIP is classified as Category B for involuntary resettlement. It requires LAR with less than 200 severely affected persons (AP) to be physically and/or economically displaced. The draft LARP was prepared by the DESC under SUDIP Tranche 1 and was submitted to ADB in April 2023. Further the LARP was finalized and submitted to ADB in December 2023. PIU received ADB comments on January 2024 and submitted the revised LARP to ADB on 21 June 2024. ADB approved the LARP on 30 October 2024. The final LARP is posted on ADB website<sup>3</sup>. The LARP was translated into Armenian. PIU initiated a GD on LARP approval and it was issued on June 12, 2025 by Government Decree #771-N. The final LARP in Armenian and English languages was disclosed on Yerevan Municipality website on June 24, 2025<sup>4</sup>. Distinct stages of LARP preparation, finalization and implementation are presented in Annex 1.

#### **3.2 LARP implementation**

17. The LARP implementation commenced in Q2 2025 and will be finalized in Q1 2026 except expropriation cases counting 11 in total. Commencement of the construction in these sections will be conditioned by implementation of the LARP and acceptance of the LARP Implementation Compliance Report by ADB.

#### **3.3 LARP Monitoring**

18. LARP monitoring is carried out through internal monitoring by the PIU and external monitoring by an independent External Monitoring Agency (EMA).

19. Internal monitoring is conducted on a continuous basis by the PIU throughout the entire LARP implementation period. The internal monitoring process focuses on tracking the progress of implementation and ensuring compliance with the procedures established in the LARP. In particular, internal monitoring covers the status of signing compensation agreements with affected persons (APs), the payment of compensation and/or transfer of compensation amounts to court deposit accounts where required, the resolution of pending legal or administrative cases, and the implementation of consultations and information disclosure activities. Internal monitoring also includes

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<sup>2</sup> <https://www.yerevan.am/hy/announcement/haytararowt-yown-474/>

<https://www.yerevan.am/en/announcement/haytararowt-yown-474/>

<sup>3</sup> <https://www.adb.org/projects/documents/arm-54172-002-rp-0>

<sup>4</sup> <https://www.yerevan.am/hy/announcement/erewani-k-aghak-ayin-zargats-man-nerdrowmayin-tsragri-hoghi-otarmen-ew-tarabnakets-man-tsragri-verab/>

tracking the functioning of the grievance redress mechanism and the timely resolution of grievances submitted by APs.

20. To complement internal monitoring, external monitoring is carried out by an External Monitoring Agency (EMA) engaged to independently assess the progress and compliance of LARP implementation. The contract with the EMA was signed on 31 October 2025 and it was onboarded in February 2026.

21. The LARP monitoring arranged on a periodic bases, this includes regular bi-weekly update calls with participation of ADB and implementation consultants to systematically track implementation progress, identify issues early, and ensure timely follow-up on agreed actions.

### **3.4 Scope of the LARP**

22. AH/AP Census Survey and DMS of all affected assets was carried out from August 2022 to January 2023 and was updated in June-November 2023.

23. The Census identified 50 project affected households, including owners and users of the lands/buildings, business owners with a total of 121 household members. In total, the Isakov-Arshakunyats road link will impact 59 land plots, 80 residential and non-residential buildings and structures and 3 businesses and 4 business employees.

24. LARP identifies 59 affected land plots (36,865.62m<sup>2</sup>), out of which:

- 25 are privately owned by 24 AHs (18,554.72m<sup>2</sup>);
- 32 land plots (16,810.3m<sup>2</sup>) owned by YM, which are illegally used by 27 AHs;
- 2 land plots (1,500.6m<sup>2</sup>) owned by YM, which are legally leased by 2 AHs.

25. In total, 58 residential buildings and structures (2,967.91m<sup>2</sup>) and 22 non-residential buildings and structures (1,750.70m<sup>2</sup>) will be demolished. Additionally, 4 structures (87.25m<sup>2</sup>) will be removed. There are 1,513.9m<sup>2</sup> of walls made from tuff and reinforced concrete, 2,256m<sup>2</sup> asphalt area, 511.5m<sup>2</sup> concrete, concrete bricks and concrete slab areas, 300m<sup>2</sup> gravel surfaces and other improvements.

26. 57.9m<sup>2</sup> of lawn and decorative flowers, 401 fruit trees and bushes, 51 wood trees and 131 decorative trees and bushes will be affected. 3 businesses and 4 employees of businesses will be affected permanently.

27. Out of 50 AHs (121 APs), 26 AHs (74 APs) are severely affected. 2 AHs (4 APs) are vulnerable.

28. By the Government of the Republic of Armenia Decree No. 1357-N dated 11 August 2023, public interest was recognized with respect to 27 units. The current status of implementation is as follows:

- Acquisition contracts concluded: 13 (ID 202, ID 245, ID 259, ID 254, ID 250, ID 246, ID 252, ID 237, ID 225, ID 224, ID 248, ID 253)
- Cases referred to court: 11 (ID 203, ID 247, ID 257, ID 210, ID 211, ID 251, ID 261, ID 260, ID 243, ID 249, ID 204)
- Lease term expired and agreement signed: 1 (ID 266)
- Lease right under termination process: 2 (ID 212, ID 268,). In case of ID 212 Yerevan Municipality should release the agreement. The AP agrees the appropriate decision must be made at a council meeting, which is postponed (period not defined yet). In case of ID 268 the process remains pending due to a discrepancy in the land plot area, which prevents subdivision and partial release from lease. While the lease documents indicate 68.0 sq. m., the cadastral map reflects 76.0 sq. m., making it impossible to separate the required 14 sq. m.. The structure within the impact area has already been demolished; however, further progress is blocked until the cadastral inconsistency is resolved. A formal letter was sent to the Director of “Yerevannakhagits” CJSC requesting correction of the cadastral data. In response, the company clarified that this function is outside its mandate. As a next step, it has been proposed to organize a working meeting with the relevant Yerevan Municipality units to identify the competent authority and agree on corrective actions.

#### Summary of court proceedings

Out of the 11 claims submitted to court:

- Proceedings not accepted: 2 (ID 260, ID 204)
- Proceedings accepted: 7
- Proceedings initially not accepted or claims returned twice; appealed and appeal satisfied, however a decision on acceptance of proceedings is still pending: 2 (ID 257, ID 261). In case of rejection the Eminent Domain Decree to be applied.

Detailed information on the claims submitted to the court is provided in Annex 2.

In addition, the total number of units subject to compensation for unregistered (illegal) use of municipal land and other related impacts amounts to 30 units, with the following status:

- Agreements signed: 21
- Planned for signing after resolution of legal alienation of property, or in parallel (no disputes): 1 (ID 205)
- Not signed due to disagreement: 2 (ID 262, ID 271)
- Affected entity not identified; to be excluded from the compensation list: 2. (ID 263, ID 274) An official inquiry was addressed to the Cadaster Committee, and a written response was received confirming that no registered rights exist in respect of the property identified by the provided cadastral codes.
- Planned for signing after resolution of leased property issues: 2 (ID 269, ID 270)

- Under consideration based on a decision of the PIU: 2 (ID 258, ID 272) In the first case (Cadastral Code 01-011-0066-0132) a house is located on land owned by the Yerevan Municipality. There is an Administrative Court judgment (VD/7416/05/24) obliging the Municipality to issue a decision on legalization of the citizen's property; the Municipality appealed. The Municipality has chosen to withdraw the appeal. Recently, the owner confirmed readiness to sign the compensation agreement; preparatory work is underway.

In the second case (cadastral code 01-011-0060-0109-004) the lease agreement has expired. The lessee has expressed interest in obtaining a new land plot for placement of the kiosk.

Detailed information on the unsigned agreements is provided in Annex 3.

## **4 Social Due Diligence Report**

29. Screening for involuntary resettlement impacts under the YUDIP has identified 3 sections of Isakov-Arshakunyats road link without any LAR related impacts. These sections are included in the SDDR under YUDIP. The sections with no LAR related impacts, which are included in the SDDR, will be handed over to the Contractor upon signing of the Contract, which itself is conditional to approval of final implementation ready LARP by ADB.

30. The SDDR was prepared and submitted to ADB on 31 October 2022. PIU received ADB comments on 8 November 2022 and resubmitted the revised SDDR on 14 November 2022. The SDDR was accepted as Draft and posted on ADB website on 23 June 2023<sup>5</sup>. Sectional approach will/may be applied in the civil works contract for Isakov-Arshakunyats road link to foster commencement of civil works.

## **5 Social Safeguards Capacity for the Project**

31. The Project team includes a Land Acquisition and Resettlement Specialist to coordinate the LAR related activities ensuring their compliance with the ADB social safeguards policy. The PIU has hired two resettlement implementation specialists and a lawyer (a resettlement implementation team) to support the PIU with the LARP implementation.

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<sup>5</sup> <chrome-extension://efaidnbnmnibpcajpcglclefindmkaj/https://www.adb.org/sites/default/files/project-documents/54172/54172-002-sddr-en.pdf>

32. Additionally, a Social Management and Resettlement Department has been formed within the new organizational structure of the PIU that supports the Project team with the LARP implementation activities.

33. The lawyers of the PIU provided consultations and support in redressing the grievances connected with inheritance issues as well as in complicated judicial cases. The PIU is currently undertaking the recruitment of a Legal Contracts/Administration Specialist, with completion expected by March 2026. In parallel, the PIU is also in the process of engaging a legal consultant, with the tentative deadline for hiring set for March 2026.

## **6 Public Consultations and Information Disclosure**

### **6.1 Public Consultations**

34. PIU organized and conducted 2 Public Consultations (PC) with the APs of the Isakov-Arshakunyats LARP area on 6 October 2022 and 13 October 2023. The PCs were held in the administrative building of Shengavit district of Yerevan. The announcements for Public Consultations were posted on PIU website and on announcement boards in the administrative buildings of Shengavit, Malatia - Sebastia and Kentron districts of Yerevan and visible places in the Project area. Furthermore, most of the APs were notified by phone about the date and place of the Public Consultations. In total 34 APs (8 woman and 26 man) attended the PCs.

35. The consultations included presentations of the Entitlements Matrix, DMS and Census/SES. The Project Information Pamphlet, information leaflet with the main phases of land acquisition and resettlement procedures was distributed to all APs during the public consultations, where the Project description, the Entitlement Matrix, Grievance Redress Mechanism, entitlements and compensations, as well as answers to frequently asked questions, were presented. 11 October 2023 is set as the cut-off date for the Project. Information on the cut-off date was disclosed to APs during the PC held on 13 October, 2023.

### **6.2 Information Disclosure**

36. During the PCs the Project Information Pamphlet, Information leaflet with the main phases of land acquisition and resettlement procedures were disseminated among the participants. Description of the Project, the Entitlement Matrix, GRM, compensation entitlements, as well as answers to frequently asked questions, were presented in the said documents. Apart from information disclosure through the consultations, a printed Entitlement Matrix in the Armenian language was distributed to all APs during conducting of the Census and SES.

37. The individual maps of private properties with clear indication of affected/non-affected surface area and main impact (buildings, fence and improvements) were officially submitted to the owners after the GoA decree on acknowledging the exceptional prioritized public interest entered into force in August, 2023.

38. The signed description protocols were submitted to the APs for additional review in October 2023. Information on the cut-off date was also included in the submission letter.

39. Notifications were officially submitted to the owners about the RA Government's Decree No. 200-N of February 27, 2025 on the change of the deadline for the start of the process of alienation of property recognized as a public priority from March 1, 2025 to May 1, 2025.

40. Further on, after the approval of the LARF by the GoA Decree 486-N on April 23, 2025, draft contracts for the alienation of properties were officially sent to 27 out of 29 APs on April 29, 2025.

41. There was a mistake in cadastral code in case of one AP due to which the land plot and the assets of the AP were not measured and evaluated. Later the situation was revealed and the cadastral mistake was corrected and the property turned out to be in the affected area. However, the owner disagrees with the evaluated compensation cost and refuses to sign the contract. The case (cadastral code 01-011-0066-0131; ID 256) is proposed for Eminent Domain Decree and currently under circulation.

42. In the second case the AP preliminary announced about donation of the affected part of the land and even had initiated the separation of his land in the cadaster. However, as it appeared later, he registered two land plots in his name without donation. Affected Lot codes are 01-011-0054-0179 and 01-011-0054-0178. The agreement was signed between Yerevan Municipality and the AP and the issue is now being solved.

43. A new Eminent Domain Decree (EDD) has been prepared with respect to seven land plots with the following cadastral codes: 01-011-0066-0131, 01-011-0066-0132, 01-011-0054-0143, 01-006-0618-0019, 01-011-0066-0133, 01-006-0708-0064, and 01-006-0708-0063. The draft decree has been submitted to the Ministry of Justice and the Ministry of Territorial Administration and Infrastructure for review, after which it will be presented to the Government of the Republic of Armenia for adoption. The adoption of the new decree is expected in March 2026.

44. Description of Individual Cases

*Cadastral code 01-011-0066-0131*

In this case, an error in the cadastral code of one affected person (AP) resulted in the relevant land plot and associated assets not being measured or evaluated during the initial assessment. The discrepancy was later identified, and the cadastral error was corrected. Following the correction, it was confirmed that the property falls within the project's affected area.

*Cadastral code 01-011-0066-0132*

A residential house is located on land owned by the Yerevan Municipality. There is an Administrative Court judgment (case No. VD/7416/05/24) obliging the Municipality to adopt a decision on the legalization of the citizen's property. Although the Municipality initially filed an appeal, it subsequently decided to withdraw it. The property owner has recently confirmed readiness to sign the compensation agreement, and preparatory steps for concluding the agreement are currently underway.

*Cadastral code 01-011-0054-0143*

In this case, the appeal filed in the court proceedings was dismissed. As a result, it became necessary to initiate the procedure for adoption of a new Eminent Domain Decree.

*Cadastral code 01-006-0618-0019*

The claim filed with the court was initially returned and subsequently resubmitted. It was returned again, following which an appeal was lodged. The appeal was accepted for proceedings, and the relevant act was published on 05.11.2025. The appeal was ultimately rejected. However, an agreement has been reached with the property owners regarding the conclusion of a compensation agreement.

Although all required documentation had been prepared for signing, the notary identified certain technical deficiencies in the documents, specifically concerning the translations of the power of attorney and the consent of the spouse of one of the owners. The owners have undertaken to correct these deficiencies and proceed with signing the agreement.

As the technical issues not be resolved, it became necessary to recognize the property again as subject to overriding public interest, and the property has therefore been included in the new list of properties proposed for recognition of public priority interest. There is also information indicating that one of the owners currently residing abroad will soon arrive in the Republic of Armenia, which may facilitate the completion of the agreement.

*Cadastral code 01-011-0066-0133*

In this case as well, the appeal submitted during the court proceedings was dismissed, necessitating the initiation of the procedure for adoption of a new Eminent Domain Decree.

*Cadastral codes 01-006-0708-0064 and 01-006-0708-0063*

These properties belong to legal entities that have obtained a construction permit for apartment buildings. The project impact area intersects with the properties in two sections, each measuring approximately 300 sq. m.

## 7 Grievance Redress Mechanism

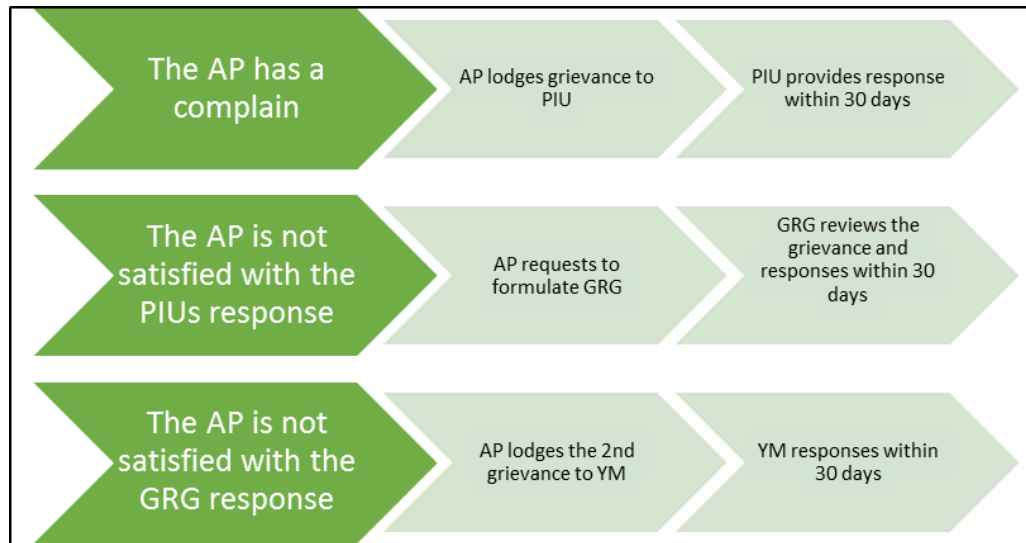
45. In order to ensure that grievances and complaints are addressed in a timely, transparent and satisfactory manner, and that all possible avenues are available to the APs to air their grievances, PIU has established a formal complaints and grievance redress mechanism. Several parties are involved in this formal grievance redress mechanism, such as the PIU, Grievance Review Group and YM. Attempts will be made to resolve complaints at the PIU level with the help of a Grievance Review Group (GRG) with the involvement of all stakeholders. The GRG will establish fairness and transparency in the registration and resolution of grievances of the project affected persons.

46. The existence of a GRM was disclosed to the APs in the LARP preparation stage during the PCs. After the approval of LARP the GRM will be disclosed to APs through a LARP Information pamphlet. The institutional scheme of GRM is presented in Figure 6 below.

47. Complaints and grievances received during the resettlement phase will be addressed through the following steps and actions:

48. **Step 1:** The persons affected by the Project can raise their suggestions/concerns/complaints first of all to the PIU through submitting of the complaint letter or an email. PIU receives and resolves/replies to the APs' grievances. A settlement will be made within 30 days from the day of receiving the grievance and related documents. The responses to APs will be given in a written manner. If the case is complex and requires an investigation (e.g., scrutiny by technical experts or legal opinion from the state or certified private entities), complaint review period may be extended. In such cases, a written notification will be sent to the complainant, explaining reasons for extension, describing the process and indicating an expected date for delivering the results of the review.

**Figure 6: Institutional Scheme of GRM**



49. **Step 2:** If an AP is not satisfied with the response or PIU responsible staff needs additional capacity to respond to the APs' grievance, the Grievance Review Group (GRG) can be formulated to ensure comprehensive, equitable and transparent discussion of the case. To establish legitimacy of the GRG to review and judge on the substantive merit of the AP's complaint, the composition of the GRG should be balanced and include an independent observer to ensure the impartiality and transparency of the complaint review process. The following composition of the GRG is proposed:

<b>Members</b>	<b>Position</b>
(a) Representative of PIU	Chairperson
(b) Representative of safeguards team (PIU)	Member
(c) Representative of Local Government, as relevant	Member
(d) Certified technical expert, as relevant	Member
(e) Representative of Engineer/Contractor, as relevant	Member
(f) Representative of the Aps	Member
(g) Independent party (for example NGO)	Observer

50. During the grievance review process by GRG, several experts can be involved such as valuation expert, agronomist, measurement specialist, design engineer etc., as needed for each specific case. Independent party (for example NGO representative) can be invited upon request of AP.

51. A settlement will be made within 30 days from the day of the start of GRG review. The responses to APs will be given in a written manner.

52. **Step 3:** If an AP does not agree with the PIU's answer or reasons for dismissal, he/she should address their grievance to the YM. The AP must lodge the complaint

within one month after receiving a response from the PIU. The documents in support of the claim must be submitted at this stage. YM must respond to the complaint within 30 days. YM follows Public Administration RA law for registration, revision and resolving the case.

53. Regardless of the set grievance mechanism and procedures, APs will have the right to submit their cases to a court of law at any point in time of the grievance redress process.

During the reporting period PIU has received 11 complaints regarding Isakov-Arshakunyats LARP area. The grievance log is presented in Annex 4. In general there are 2 categories of grievances:

- general disagreement with compensation of unit prices,
- requests to review the description protocols (list of assets/improvements, etc.).

## 8 Compliance with Loan Covenants Related to Resettlement

54. Compliance status related to loan covenants concerning resettlement/social issues for the reporting period is provided in Table 1 below:

**Table 1: Project Compliance status to Loan Resettlement/Social Covenants**

<p>Land Acquisition and Involuntary Resettlement</p>	<p>Being complied with:</p>
<p>The Borrower shall ensure that all land and all rights-of-way required for the Project are made available to the Works contractor in accordance with the schedule agreed under the related Works contract and all land acquisition and resettlement activities are implemented in compliance with (a) all applicable laws and regulations of the Borrower relating to land acquisition and involuntary resettlement; (b) the Involuntary Resettlement Safeguards; and (c) all measures and requirements set forth in the LARP, and any corrective or preventative actions set forth in a Safeguards Monitoring Report.</p>	<p>The LARF for YUDIP was approved by ADB on 4 April 2024. A Government Decree # 486-N on approval of the LARF by the GoA was issued on April 23, 2025.</p> <p>The draft LARP for Isakov-Arshakunyats was prepared and submitted to ADB in April 2023. Further the LARP was finalized and submitted to ADB in December 2023. PIU received ADB comments in January 2024 and submitted the revised LARP to ADB on 21 June 2024. The LARP was approved by ADB on 30 October 2024. A Government Decree # 771-N on approval of the LARP by the GoA was issued on June 12, 2025.</p> <p>The SDDR for sections with no LAR impact was prepared and submitted to ADB on 31 October 2022. PIU received ADB comments on 8 November 2022 and</p>

resubmitted the revised SDDR on 14 November 2022. The SDDR was accepted as Draft and posted on ADB website on 23 June 2023.

A detailed grievance redress mechanism was established through the LARP to receive and facilitate the resolution of APs concerns and grievances.

Without limiting the application of the involuntary resettlement safeguards, the LARF or the LARP, the Borrower shall ensure that no physical or economic displacement takes place in connection with the Projects until:

Compensation and other entitlements have been provided to affected people in accordance with the LARP; and

A comprehensive income and livelihood restoration program has been established in accordance with LARP.

Being complied with:

So far, no Physical or Economic displacement has taken place. PIU has started provision of compensation and other entitlements to the APs after the approval of the LARP by the GoA.

Human and Financial Resources to Implement Safeguards Requirements

The Borrower shall make available necessary budgetary and human resources to fully implement the EMP and the LARP.

Being complied with:

For the proper implementation of the resettlement and environmental arrangements a land acquisition and resettlement specialist and an environmental specialist have been involved in the PIU project implementation staff.

LARP implementation team has been hired for assisting the PIU land acquisition and resettlement specialist in LARP implementation and on job training for PIU LARP implementation team.

The Supervision Engineer and the Contractor will also have environmental and social safeguards specialists in their staff.

	Adequate budgetary resources are being available in accordance with the financing plan.
Safeguards Monitoring and Reporting	Being complied with:
The borrower shall do the following	
(a) submit semi-annual Safeguards Monitoring Reports to ADB and disclose relevant information from such reports to affected persons promptly upon submission;	(a) Social Monitoring Report is being submitted to ADB on semi-annual basis.
(b) If any unanticipated environmental and/or social risks and impacts arise during construction, implementation or operation of the project that were not considered in the EIA, the EMP, and the LARP, promptly inform ADB of the occurrence of such risks or impacts, with detailed description of the event and proposed corrective action plan;	(b) None
(c) Report any actual or potential breach of compliance with the measures and requirements set forth in the EMP or the LARP promptly after becoming aware of the breach.	(c) None.

**9 Planned Works for the next Reporting Period**

55. The actions to be implemented by the PIU with the support of LARP implementation team are presented in the table 2.

**Table 2. Schedule for LARP implementation activities**

Activity	Timeframe
Signing LAR contracts with entitled legal owners	Q1/Q2 2026
Signing agreements for the units subject to compensation for unregistered (illegal) use of municipal land and other related impacts amounts	Q1/Q2, 2026
Transferring compensation amounts to the APs	Q1/Q2, 2026
A new Decree of the Government of the Republic of Armenia recognizing an overriding public interest for seven additional affected units	Q1, 2026
Lease right under termination process: 2	Q1, 2026
Internal monitoring, ongoing up to the LARP implementation completion	Ongoing
Court trials for alienation of properties of entitled legal owners initiated by the PIU, cases referred to court: 11 9 cases out of 11 refer to the compensation of the alienation of the properties. In remaining two cases one referred to alienation of the whole property and the second one referred to inheritance issues.	Ongoing
External Monitoring Agency for the LARP implementation compliance monitoring, Contract signed on 31 October, 2025	Ongoing

## ANNEX 1: Stages of LARP Preparation, Finalization and Implementation

Task Name	Responsibility	Start	Finish	Target Deadline	Status
<b>STEP 1 DRAFT LARP PREPARATION</b>					
Approval of GoA Decree on Preliminary study of affected properties (30.06.2022 N 1002-Ў)	PIU/YM	30/06/2022	30/06/2022		Completed
The GoA Decree on Preliminary study enters into force	PIU/YM	11/07/2022	11/07/2022		Completed
Detailed Measurements of Assets	DESC	01/08/2022	29/11/2022		Completed
Inventory of Assets	DESC	01/08/2022	29/11/2022		Completed
Preparing the draft Maps (plans)	DESC	10/08/2022	08/12/2022		Completed
Collection of documents of APs	DESC	15/08/2022	13/11/2022		Completed
Conducting of Census and SES	PIU/YM	15/08/2022	12/01/2023		Completed
Valuation of assets	DESC	06/08/2022	03/01/2023		Completed
Public Consultation	DESC/PIU	06/10/2022	06/10/2022		Completed
Entering data in the Data Base	DESC	15/08/2022	17/01/2023		Completed
Obtaining updated information from Cadaster Committee about affected	PIU/YM	31/10/2022	03/11/2022		Completed

Task Name	Responsibility	Start	Finish	Target Deadline	Status
properties for GoA Decree on Eminent Domain					
Data analyses	DESC/PIU	16/11/2022	05/01/2023		Completed
Obtaining information from the MLSA about families registered in the evaluation system of vulnerability of families (ESVF) and receiving family allowance.	PIU/YM	24/01/2023	08/02/2023		Completed
DRAFT LARP preparation	DESC/PIU	20/01/2023	25/02/2023		Completed
Submission of DRAFT LARP to ADB	PIU	25/02/2023	25/02/2023		Completed
Initiation of GoA Decree on Eminent Domain by PIU	PIU/YM	21/02/2023	25/02/2023		Completed
Preparation of Description protocols	DESC	21/02/2023	23/03/2023		Completed
ADB comments on the Draft LARP	ADB	05/04/2023	05/04/2023		Completed
Submission of revised Draft LARP to ADB	PIU	05/06/2023	05/06/2023		Completed
Posting of the Draft LARP on ADB website	ADB	16/06/2023	16/06/2023		Completed
<b>STEP 2 LARP FINALIZATION</b>					
Survey of Households Residing in	DESC	15/06/2023	15/07/2023		Completed

Task Name	Responsibility	Start	Finish	Target Deadline	Status
Multistory Apartment Buildings out of the RoW					
Approval of GoA Decree on Eminent Domain (11.08.2023, N1357-У)	GoA	11/08/2023	11/08/2023		Completed
Submission of Maps to APs for notification about affected/not affected part	PIU	25/08/2023	25/08/2023		Completed
Update of DMS, Census and SES results	DESC	25/08/2023	10/11/2023		Completed
Signing of description protocols with APs	DESC	11/10/2023	25/10/2023		Completed
Identification of potential expropriation cases	PIU	11/10/2023	22/01/2025	25.01.2026	Ongoing
Public Consultation (disclosure of the cut-off date)	PIU/DESC	13/10/2023	13/10/2023		Completed
Notification of signed description protocols to APs	PIU	13/10/2023	28/10/2023		Completed
Final valuation of all affected assets	DESC	25/10/2023	20/11/2023		Completed
Finalization of the LARP	DESC	21/11/2023	05/12/2023		Completed
Submission of the final LARP to ADB	PIU	06/12/2023	06/12/2023		Completed

Task Name	Responsibility	Start	Finish	Target Deadline	Status
ADB comments on final LARP	ADB	08/01/2024	08/01/2024		Completed
Survey on livelihood restoration with 60% of AHs	PIU	13/06/2024	17/06/2024		Completed
Submission of revised Final LARP to ADB	PIU	20/06/2024	20/06/2024		Completed
Procurement of EMA	PIU/ADB	20/02/2025	31/10/2025		Completed
Procurement of LARP implementation team	PIU/ADB	14/07/2025	20/04/2025		Completed
<b>STEP 3 LARP IMPLEMENTATION</b>					
Approval of the final LARP by ADB	ADB	30/10/2024	30/10/2024		Completed
Armenian version of final LARP	DESC	10/11/2024	15.11.2024		Completed
RA Government approves LARP	GoA	10/03/2025	12/06/2025		Completed
RA Government approves LAR Budget	GoA	10/03/2025/	12/06/2025		Completed
Posting approved LARP document on ADB website	ADB	25.01.2025	25.01.2025		Completed
Posting approved LARP document YM website	PIU	25/04/2025	14/06/2025		Completed
Disclosure of LARP information pamphlet to APs	Imp. Team	25/04/2025	01/12/2025		Completed
Draft contracts sent to APs	PIU/YM	25/04/2025	29/04/2025		Completed
Signing contracts	PIU/YM/Imp. Team	02/05/2025	29/07/2025	29/07/2026	In progress

Task Name	Responsibility	Start	Finish	Target Deadline	Status
Disbursement of compensation	PIU/YM	12/05/2025	12/08/2025	29/08/2026	In progress
Transfer of compensation amounts to the Courts deposit account	PIU/YM	12/08/2025	12/09/2025		Completed
Initiating of Court procedures	PIU/Imp. Team	12/09/2025	12/10/2025		Completed
Preparation of LARP Compliance Report	EMA	12/08/2025	12/09/2025	15.04.2026	Pending
Submission of the LARP Compliance Report to ADB	PIU	25/09/2025	30/09/2025	15.05.2026	Pending
ADB reviews the LARP Compliance Report	ADB	26/09/2025	10/10/2025		Pending
Submitting the LARP final Compliance Report to ADB	PIU	11/10/2025	18/10/2025	30.05.2026	Pending
ADB approves the LARP Compliance Report	ADB	18/10/2025	30/10/2025		Pending
Handing over of the site to the Contractor	PIU	01/11/2025	01/11/2025	30.04.2026	Pending
Commencement of civil works	Contractor	02/11/2025	12/11/2025	20.05.2026	Pending
Monitoring	EMA/PIU	Ongoing			
Grievances redress	PIU	Ongoing			

## ANNEX 2. Detailed Overview of Court Cases

N	ID	Cadastral Code	Reason for Court Alienation	Claim Filing Date	Status / Progress
1	203	01-007-0510-0002	Disagreement with compensation amount and property description	04.09.2025	Claim accepted on 01.12.2025; preliminary hearing on 22.01.2026
2	247	01-011-0066-0133	Disagreement with compensation amount	05.09.2025	Claim dismissed; appeal planned; proposed for new public interest decision
3	257	01-011-0066-0130	Disagreement with compensation amount	05.09.2025	Appeal satisfied; no decision yet on acceptance by first instance court
4	210	01-006-0708-0051	Out of the total 1600 square meters of the property, it is planned to expropriate 857.2 square meters. It demands that the property be expropriated in its entirety, since the remaining part loses its significance.	08.09.2025	Proceedings ongoing; next hearing 02.02.2026
5	211	01-006-0708-0052	He did not agree to sign the contract, linking the issue to the ID 210 issue, and would agree if his claim was met. Now he agrees to the compensation amount, he has filed a lawsuit to receive the money, and the court does not provide the money.	08.09.2025	Proceedings accepted; hearing on 20.02.2026
6	251	01-011-0066-0120	Disagreement with compensation amount	09.09.2025	Proceedings ongoing; next hearing 26.01.2026
7	261	01-011-0054-0144	Disagreement with compensation amount	08.09.2025	Appeal satisfied; awaiting acceptance decision
8	260	01-011-0054-0143	Disagreement with compensation amount	08.09.2025	Appeal dismissed; re-recognition of public interest required
9	243	01-011-0067-0019	Disagreement with compensation and other issues	08.09.2025	Proceedings accepted; hearing on 12.02.2026
10	249	01-011-0066-0128	Ownership not registered. The property is registered in the name of Avag Ghukasyan, who is dead. The property rights are held by the mentioned APs,	24.09.2025	Proceedings ongoing; next hearing 25.03.2026

N	ID	Cadastral Code	Reason for Court Alienation	Claim Filing Date	Status / Progress
			one of whom has a representative who also disagrees with the compensation amount.		
11	204	01-006-0618-0019	They agreed to all the conditions. All the necessary documents were ready for the notary transaction, but at the last moment the notary noticed a defect in one of the power of attorneys, which could not be corrected within the specified time.	09.09.2025	The claim was returned and resubmitted. Returned again. An appeal was filed. The appeal was accepted for proceedings, the act was published on 05.11.2025. The appeal was rejected, but there is an agreement with the property owners on concluding an agreement. Although all the required documents are available for signing the agreement, the notary noticed technical shortcomings in the documents (translations of the power of attorney and the consent of the wife of one of the owners), which the owners promised to correct and come to sign the agreement. In any case, if the technical problem with the documents is not corrected, it will be necessary to recognize the property in question as a public priority interest again (it has been included in the new priority list). There is also information that the owner, who is abroad, will be in the Republic of Armenia in early February.

### ANNEX 3. Details of Unsigned Agreements

N	ID	Address	Cadastral Code	Status
1	205	Kentron, Ts. Isakov Avenue 10/6	01-006-0618-0002	Sent abroad for signature. According to available information, the agreement has been signed and sent to Armenia by mail. Awaiting receipt.
2	262	Adjacent to Kashegorcer Street 468/2	01-011-0054-0127	There is a court case with the same affected entity; does not agree with the terms.
3	271	Adjacent to Kashegorcer Street 468/2	01-011-0054-0081	There is a court case with the same affected entity; does not agree with the terms.
4	263	Adjacent to Arshakunyats Avenue	01-011-0054-0085	The affected subject has not been identified. The unit must be excluded from the compensation list.
5	274	Adjacent to Arshakunyats Avenue	01-011-0054-0084	The affected subject has not been identified.
6	269	Arshakunyats Avenue 33/1	01-011-1491-0001	The agreement will be signed after resolving the issue related to the land leased from the community.
7	270	Arshakunyats Avenue 33/1	01-011-0055-0116	The agreement will be signed after resolving the issue related to the land leased from the community.
8	258	Kashegorcer Street 466	01-011-0066-0132	A house is located on land owned by the Yerevan Municipality. There is an Administrative Court judgment (VD/7416/05/24) obliging the Municipality to issue a decision on legalization of the citizen's property; the Municipality appealed. The Municipality has chosen to withdraw the appeal. Recently, the owner confirmed readiness to sign the compensation agreement; preparatory work is underway.
9	272	Arshakunyats Avenue	01-011-0060-0109-004	Within the PIU's decision-making scope; the property may not be affected.

**ANNEX 4. Grievances Isakov- Arshakunyats**

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
1	07/25/2025	257	01-011-0066-0130	He expressed his disagreement with the amount of compensation indicated in the draft contract notified to him and added that the affected property was not fully included. He expressed his disagreement with the compensation price per square meter, due to it being quite low. He asked to be provided with the records of his property description and appraisal reports.	The applicant was informed that the valuation of the affected property was carried out by an independent valuator with real estate valuation qualifications, and the additional property compensation agreement will be submitted in July. Scanned versions of the description protocols and evaluation reports were provided. The applicant was presented with the compensation agreement	06/10/2025	Closed	The case is pending in court. The claim was returned, resubmitted, returned again. An appeal was filed. The appeal was accepted for proceedings, the act was published on 17.10.2025. The appeal was granted . The claim was accepted for proceedings. The hearing was held on 19.12.20225.

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
								A counterclaim was filed by the defendant's representative. The next hearing is scheduled for 02.02.2026.
2	07/31/2025	260	01-011-0054-0143	He expressed his disagreement with the amount of compensation indicated in the draft contract notified to him and added that the affected property was not fully included. He asked to be provided with the description protocol and the evaluation report.	The response letter informed that the valuation of the affected property was carried out by an independent appraiser with real estate valuation qualifications, and the additional property compensation agreement will be submitted during July (the agreement was sent on July 21). The description protocol and the evaluation report were sent along with the response letter.	08/18/2025	Closed	The case is pending in court. The acceptance of the claim was rejected. An appeal was filed. The appeal was accepted for proceedings, the act was published on 17.10.2025. The appeal was rejected. The specified property must again be recognized as

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
								a public interest in order to start a new expropriation process."
3	07/15/2025	247	01-011-0066-0133	He expressed his disagreement with the amount of compensation indicated in the draft contract notified to him and added that the affected property was not fully included. He requested that the telephone line point be added to the list of affected property belonging to him.	The response letter informed that the valuation of the affected property was carried out by an independent appraiser with real estate valuation qualifications, and the additional property compensation agreement will be submitted in July. (The agreement was sent on July 21). The complainant was sent the Egis' response stating that the telephone line is purely a specification and has no impact on the compensation value.	07/15/2025	Closed	The case is pending in court. Proceedings have been accepted, a preliminary hearing has been scheduled for 14.11.2025. The hearing has taken place. The defendant's lawyer has submitted a petition to the court to conduct an expedited trial and dismiss the claim, arguing that

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
								<p>the PIU could not be a proper plaintiff in this case. On 05.12.2025, the court decided to conduct an expedited trial. On January 13, a judgment was published, by which the court dismissed our claim. It is planned to file an appeal. The PIU was recommended to include the specified property in the new list of public interest decisions.</p>

<b>N</b>	<b>Date of complaint acceptance</b>	<b>ID</b>	<b>Cadastre code</b>	<b>Content of the application</b>	<b>Complaint solution or response</b>	<b>Date of response</b>	<b>Grievance Status</b>	<b>Next steps</b>
4	08/13/2025	248	01-011-0066-0129	He expressed his disagreement with the amount of compensation indicated in the draft contract notified to him and added that the affected property was not fully included. He asked to review the measurement data once again and make appropriate corrections.	The valuation reports were revised, with net specification adjustments made to the land and buildings report, and the value of the pipe changed in the other losses report. Following the new valuation report, the applicant agreed to enter into the contract.	08/14/2025	Closed	-
5	07/22/2025	251	01-011-0066-0120	She expressed her disagreement with the amount of compensation indicated in the draft contract notified to her and added that the affected property was not fully included.	The complainant was sent the assessor's response stating that all of the property owned by the applicant, including the basement, was included in the report	07/22/2025	Closed	The claim has been accepted for proceedings. A preliminary court hearing has been scheduled for 11/17/2025. The hearing has been held, the next hearing has

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
								been scheduled for 01/26/2026.
6	08/27/2025	243	01-011-0067-0019	The company expressed his disagreement with the amount of compensation specified in the draft contract notified to them, and submitted a demand for the complete expropriation of the land plot, since it is deprived of an access road and loses its operational significance. Also raised issues related to notarization of several properties, as	A meeting was organized with the director, he presented the evaluation report he had ordered, and both reports were sent to the Cadastre Committee for an opinion. The applicant was informed that an expropriation agreement was not signed within the three-month period prescribed by law and that it was necessary to transfer the compensation amount to the court's deposit account, and the issues raised were subject to discussion within the framework of the court proceedings. It was informed that additional compensation provided for in the	09/11/2025	Closed	"The case is pending in court. The claim was returned, resubmitted. Returned. An appeal was filed. The appeal was accepted for proceedings, the act was published on 05.11.2025. The appeal was granted. The claim was accepted for proceedings on 12.11.2025. The hearing

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
				well as tax reimbursement.	compensation agreement was also provided for some unaccounted/unregistered property units and trees, as well as transportation costs for the relocation of existing movable property. The additional compensation provided for in this compensation agreement was provided for the same entity, "Kashi" OJSC, the owner of the property with cadastral code 01-011-0067-0019, therefore, without the expropriation of the property (affected part) with cadastral code 01-011-0067-0019, the signing of this agreement is not possible.			was scheduled for 12.02.2026."
7	07/30/2025	249	01-011-0066-0128	He presented a court decision according to which his mother was recognized as the heir to the property at 450	The applicant was informed that the issues raised were addressed at the working meeting-discussion organized by the PIU on August 12. The issues raised by the	08/19/2025	Closed	The case is pending in court. The lawsuit has been accepted for proceedings.

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
				Kashegortsner Street and asks to provide him with the description protocol and the appraisal report.	applications are under study and the results will be reported additionally.			The preliminary court hearing was held on December 25, 2025. The next hearing is scheduled for March 25, 2026.
8	08/27/2025	255	01-011-0066-0126	He applied for an assessment of an incomplete list of property belonging to him. Requested to reconsider the deadline for vacating the affected area, giving him time until October 1	The missing property was included in the valuation report and the appraisal report was revised, of which the applicant was informed. The applicant was informed that according to clause 2.3 of the contract concluded on 29.07.2025, Party 1 undertakes to pay Party 2 the compensation specified in the Contract within 20 working days from the date of its conclusion. According to clause 2.4, the remaining 15% of the amount payable will be transferred within 20	08/27/2025	Closed	-

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
					working days after the Parties sign the Handover-Acceptance Act of the Object and Party 2 actually hands over the Object to Party 1. Therefore, obligation to leave and completely hand over the house arises within 20 working days after signing the Handover-Acceptance Act.			
9	09/17/2025	203	01-007-0510-0002	The applicant disagrees with the compensation amount and the valuation report. Proposes to initiate administrative proceedings because he disagrees with the valuation report	The applicant was informed that an expropriation agreement was not signed within the three-month period specified by the Law and that it was necessary to transfer the compensation amount to the court's deposit account, and the issues raised were subject to discussion within the framework of the court proceedings. The applicant was informed that the PIU is not an administrative	09/25/2025	Closed	The case is pending in court. The claim was returned, resubmitted, the claim was refused. An appeal was filed. The appeal was accepted for proceedings, the act was published on 10/28/2025. Our appeal

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
					body, does not have any authority to adopt an administrative act, and therefore cannot initiate administrative proceedings and carry out administration.			was granted. The claim was accepted for proceedings on 12/01/2025. A preliminary court hearing was scheduled for 12/22/2026
10	09/04/2025	249	01-011-0066-0128	To recognize him as the legal owner of the address 450 Kashegortsner and provide compensation (ID249	The applicant was informed that AP, a citizen residing at 450 Kashegortsneri St., applied to the court demanding to “liberate the house at 450 Kashegortsneri St., Yerevan from the illegal possession of the applicant and his property.” The Civil Court of First Instance of Yerevan, by its decision of 09.01.2023, partially satisfied the claim and ruled to “liberate (evict) the real estate at 450 Kashegortsneri St.,	09/11/2025	Closed	Cadastral code 01-011-0066-0128

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
					<p>Yerevan from the illegal possession of the applicant and to free the real estate at 450 Kashegortsneri St., Yerevan from the property belonging to applicant. Taking into account the court decisions that have entered into legal force, PIU has no legal grounds to send official letters to the specified address in applicant's name, recognize him as a party to the alienation process, conclude an agreement on the alienation of real estate recognized as a primary public interest and the payment of compensation in return, and carry out other actions related to the applicant</p>			

N	Date of complaint acceptance	ID	Cadastre code	Content of the application	Complaint solution or response	Date of response	Grievance Status	Next steps
11	09/18/2025	228	01-006-0711-0393	During the construction of the highway connecting Admiral Isakov Avenue and Arshakunyants Avenue, the area used by him was affected. After construction, a problem arises with access. He requested that access be provided after construction.	It applicant was informed that access to the land will be ensured during construction. If necessary, additional work (for example, temporary filling or leveling of the entrance) will be carried out by the construction organization so that the construction process does not interfere with normal access and use of the area. We also inform you that full and uninterrupted access to the land will be ensured after the completion of construction.	10/03/2025	Closed	The agreement was signed on 08.10.2025